

Visitor Fact Sheet

Welcome to Elderwood!

We are excited to be able to welcome you. As we continue to deal with the COVID-19 Pandemic, additional precautions are required to keep our residents and their guests safe from possible infection.

As you visit today, please keep the following in mind:

- Appointments are required for visits. Appointments may need to be canceled due to changes related to the pandemic.
- Getting tested for Covid-19 is strongly encouraged within 72 hours before your visit but is not required. Testing may be available at the facility.
- Visitors must pass a health screening prior to each visit, including temperature check.
- Visits will take place in designated areas only. This may include the resident's room (additional restrictions apply).
- The number of visitors will be limited to 2 visitors (1 visitor if the visit must take place in resident's room).
- Visitors younger than 16 must be accompanied by an adult.
- All visitors must wear a face covering the entire time they are on premises.
- Visits may be limited to 45 minutes to accommodate additional visitors.
- All visitors should maintain safe social distance of 6 feet at all times from residents and staff.
- Brief periods of physical contact may be permitted, if the resident is agreeable, so long as hand hygiene is performed before/after the contact and face masks are worn by both parties.
- Staff are available to assist residents as needed.
- Visitors must follow all verbal and posted direction from staff.
- Visitors who violate these or other policies may be asked to leave immediately.
- All visitors should be aware of the increased risk for exposure to COVID-19 when visiting congregate care settings.

Visitors may be required to leave at any time if they are unwilling or unable to comply with visitation guidelines or direction from staff.

Thank you for helping us keep our residents safe.

